

May 2, 2016  
Announcement 1134

## **Behavioral Health Community Network (BHCN) Quality Assurance (QA) Program Begins May 1, 2016**

Policy for the Behavioral Health Community Network (BHCN) Quality Assurance (QA) Program goes into effect May 1, 2016. This policy includes the development of a new QA Program with specific domains of care and reporting criteria. Medicaid Services Manual (MSM) Chapter 400 Section 403.2.B reflects the new requirements and Chapter One of the Billing Manual outlines additional clarification of the processes for providers.

New QA Programs will be **required in year one** and an **annual Report based on the new QA Program will be required in year two**.

- **New Providers:** The BHCN will submit the QA Program with their provider enrollment documentation directly to the Nevada Medicaid QIO-like vendor, Hewlett Packard Enterprise, per the Provider Type (PT) 14 Enrollment Checklist. Upon enrollment approval, Hewlett Packard Enterprise will send a letter to the BHCN verifying approval of the enrollment status as a PT 14.
  - Hewlett Packard Enterprise will forward the QA program to the Division of Health Care Financing and Policy (DHCFP) for review.
    - If approved, the BHCN will be expected to submit an updated QA program and QA Report results each year on the anniversary of the BHCN enrollment date. The BHCN will receive an acceptance letter.
    - If rejected, the QA Program Specialist will work directly with the BHCN to identify necessary corrections.
- **Existing Providers:** Currently enrolled providers will receive a letter from DHCFP notifying them that the QA Program is due (based upon their PT 14 enrollment date). The DHCFP is asking for providers to ***please wait for this notification prior to submitting the QA Program.***
  - The only exception would be if the BHCN is reporting to an accreditation agency. In that case, DHCFP would default to that accrediting agency's annual review date.
- QA Program documentation for existing providers will be submitted directly to DHCFP. DHCFP will send out a letter indicating the results of the QA Program review.

For questions surrounding the policy revisions, you can email Alexis Tucey, Behavioral Health Supervisor, at [alexis.tucey@dhcfp.nv.gov](mailto:alexis.tucey@dhcfp.nv.gov).

For questions surrounding a BHCN's enrollment date or the process and timelines of submission, you can contact Crystal Johnson, Quality Specialist, at [crystal.johnson@dhcfp.nv.gov](mailto:crystal.johnson@dhcfp.nv.gov).

Please read the [MSM](#) and the [Billing Manual](#) prior to contacting the DHCFP for additional clarification.