



**Hewlett Packard**  
Enterprise

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Announcement 1148

## **Issue Corrected Regarding Outpatient Claims That May Have Paid Twice**

Some outpatient claims, including crossover claims, with prior authorization requirements that processed after November 18, 2013, and before July 20, 2015, may have incorrectly paid twice. The technical issue has been corrected. The affected claims may be automatically reprocessed. A future web announcement will notify providers if the claims will be reprocessed.