

July 12, 2016

Announcement 1185

Urgent Notice for Providers Using Change Healthcare Clearinghouse to Submit Professional and Institutional Claims

Processing may be delayed on claims submitted June 30, 2016, through July 8, 2016, using the Change Healthcare clearinghouse. Professional (5111) and Institutional (5216) claims may be impacted. Hewlett Packard Enterprise is working on a resolution to reduce any delay in payment for providers using this clearinghouse. Please refer to your remittance advice dated July 15, 2016, for further details. For any questions you may have, please call the Hewlett Packard Enterprise Customer Service Center at (877) 638-3472.