

Attention Provider Type 39:

Upcoming Upgrades to Nevada Medicaid Provider Web Portal (PWP) Will Impact Adult Day Health Care (ADHC) Providers

Hewlett Packard Enterprise, in partnership with the Division of Health Care Financing and Policy (DHCFP), is currently working on upgrading the Nevada Medicaid Provider Web Portal (PWP) from version 4.0 to version 5.0. The PWP upgrade will enhance the prior authorization processes to allow Adult Day Health Care (ADHC) providers to submit prior authorization requests through the PWP. ADHC providers are encouraged to use the PWP as the new functionality will assist providers in improving their authorization and tracking processes.

The Nevada Medicaid PWP upgrades will include:

- increased role-based security features
- simplified, one-page Create Authorization process for prior authorization requests
- enhanced prior authorization process with the ability to create ADHC prior authorization requests
- ability to upload and submit prior authorization reconsideration requests

Future web announcements on this website will notify providers of the implementation date for the Nevada Medicaid Provider Web Portal upgrade and will provide additional details regarding the upgrade.

Provider training sessions will be scheduled to provide a review of the prior authorization request process and enhanced Provider Web Portal features, with focused training available for ADHC providers. Future web announcements will include the dates of the sessions and registration information.