



July 21, 2017

Web Announcement 1413

Attention All Providers:

Nevada Medicaid Provider Web Portal (PWP) Upgrade Implements on July 24, 2017

The Nevada Medicaid Provider Web Portal (PWP) upgrade from version 4.0 to version 5.0 will be implemented on July 24, 2017.

Nevada Medicaid Provider Web Portal upgrades include:

- increased role-based security features
- simplified, one-page Create Prior Authorization process
- ability to upload and submit Prior Authorization Reconsiderations

All chapters of the [Electronic Verification System \(EVS\) User Manual](#) have been updated to reflect the changes to the Provider Web Portal and will be posted to the website on July 24, 2017. For assistance with using the new features on the PWP, providers are encouraged to refer to Chapter 1: Getting Started, Chapter 4: Prior Authorization and Chapter 8: Upload Files.

With this upgrade implementation, **Dental/Orthodontia, Adult Day Health Care (ADHC) and Personal Care Services (PCS)** providers will be able to generate a prior authorization request via the Provider Web Portal.

The upgrade will also provide PCS providers with the ability to upload and submit requests for Update Visit (annual), Significant Change in Condition, Temporary Service Authorization, Cancel Authorization, One-Time Service, Information Only, Self-Directed Skilled Services and Transfers.

For further details regarding the PWP upgrades, please review the [PCS, Prior Authorization and Web Portal Upgrade Frequently Asked Questions](#). If you missed the Provider Web Portal 5.0 provider training sessions in June and would like assistance using the PWP, please contact the Provider Training Field Representative staff by sending an email to NevadaProviderTraining@dx.com.