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Attention All Providers and Electronic Billing Trading Partners: Medicaid Management Information System Enhancements Will Improve Claims and Enrollment Processes

The Division of Health Care Financing and Policy (DHCFP) will implement a new, modernized Medicaid Management Information System (MMIS) by early 2019. The changes will improve electronic claims submission and enhance electronic options for users to alleviate the need for paper communications.

Some new and improved functionalities that will benefit providers and electronic billing Trading Partners (service centers or clearinghouses) by saving steps, time and paper are:

- Direct online claim submission through the Provider Web Portal Direct Data Entry (DDE)
- Ability to upload claims attachments via the Provider Web Portal
- Online submission of claim adjustments
- Ability to research claims and identify adjudication status in almost real-time
- Enhanced Remittance Advice available online
- Access to provider correspondence online, including prior authorization letters, provider enrollment letters and revalidation notices
- Ability to re-access a submitted enrollment application, make corrections and resubmit the application

More information will be communicated through web announcements and email notifications in the coming months regarding preparations needed to use the new system; training for users to review the benefits and workings of the new system; and reference documents to assist users.

Providers who use a Trading Partner to submit their claims will want to make sure your Trading Partner is also aware of these upcoming changes.

This is an exciting time for the Nevada Medicaid provider community. DHCFP's decision to implement these enhancements in the MMIS will benefit providers by improving claims processing, reducing administrative challenges and expediting payment for authorized services. Stay tuned for more details.