

Date: 08/22/07

Web Announcement 155

Reminders for Dental Providers

Your questions: For any questions regarding a dental service or a dental prior authorization, please contact First Health Services. For prior authorization requests, call (800) 648-7593 or fax the request to (775) 784-7935. For claims questions, call Customer Service at (877) 638-3472.

If a recipient has questions regarding Medicaid coverage, please ask the recipient to contact a Health Care Coordinator at their Medicaid District Office:

Las Vegas (702) 486-1550
Elko and outlying areas (775) 753-1191
Reno (775) 688-2811 ext. 221
Carson City (775) 684-0826

Send X-rays only when needed: A D0330 panoramic X-ray is required for orthodontia requests, removable appliance therapy (D8210), and any unusual circumstance. X-rays are NOT required for dentures/partials that meet the requirement of once every 5 years and are not required for requests for fillings/crowns on anchor/abutment teeth for partials. Providers may call the dental prior authorization line (800-648-7593) to ask if an X-ray would be required.



Dental rates and service limits: For Current Dental Terminology (CDT-07/08) codes, payment rates and service limits covered by Nevada Medicaid, refer to the most updated version of the Medicaid Dental Fee Schedule available online at <https://medicaid.nv.gov> (select “Rates Unit” from the “Quick Links” tab; scroll down to “Professional Rates” and click on “2007 Dental Fee Schedule”).