June 12, 2018

Web Announcement 1614

Attention Provider Type 22 (Dentist): Issue Resolved Regarding Dental Claims Denying in Error

Update to Web Announcements 1438 and 1503: The issue causing some claims submitted by provider type 22 (Dentist) to deny in error has been resolved. Effective with claims processed on or after May 21, 2018, PT 22 claims will adjudicate correctly. The claims that denied in error will be automatically reprocessed and will be appropriately adjudicated. Providers do not need to resubmit or appeal the denied claims. Future web announcements will notify providers when the impacted claims have been reprocessed.

The following dental procedure codes have been impacted by the edit codes indicated:

Dental procedure code(s)	Denial edit code(s)
D8660 and D8691	Edit code 0825 (Once in a lifetime service)
D3110, D3120 and D3220	Edit code 1025 (One unit per 36 months for same procedure)
D8692	Edit code 0148 (Rendering provider is not certified to perform procedure) or 0390 (Duplicate payment request - same provider, same dates of service)
D9223 and D9243	Edit code 0213 (Service limits exceeded, 5 units per day)
D0120, D0140, D0145, D0150, D0160 and/or D0170	Edit code 1178 (One service unit per six months)