

November 2, 2018 Web Announcement 1734

Attention Provider Type 22 (Dentist):

Update Regarding Dental Claim Denials with Edit Code 0736 (Invalid Surface Code/Procedure)

Update to Web Announcement 1566: Dental claims that require a surface code that denied in error with edit code 0736 (Invalid surface code/procedure) have been automatically reprocessed. The impacted claims were submitted with dates of service on or after May 9, 2016, through May 8, 2018. Results of the reprocessed claims appeared on remittance advices dated September 28, 2018.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received.