



January 17, 2019

Web Announcement 1810

## **Update Regarding the Reprocessing of Outpatient and Crossover Claims**

Update to [Web Announcement 994](#): When outpatient claims, including crossover claims, submitted with multiple modifiers or duplicate claim lines with different modifiers that denied inappropriately were automatically reprocessed in September 2015, some claims were not included in the reprocessing effort.

The impacted claims submitted with dates of service on or after April 1, 2014, through April 15, 2016, with modifier 91 that denied with edit code 0303 (Duplicate payment request), and were not included in the first reprocessing effort, have been automatically reprocessed. Results of the reprocessed claims appear on remittance advices dated January 25, 2019.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received.