



February 8, 2019

Web Announcement 1838

Professional Health Care Claims (Electronic Transaction 837P) That Paid Incorrectly Have Been Reprocessed

Professional Health Care Claims (Electronic Transaction 837P) that paid incorrect amounts because the Medicaid Management Information System (MMIS) did not include patient responsibility in the balance due amount have been automatically voided and reprocessed to adjudicate correctly. The impacted claims were submitted with dates of service on or after August 24, 2015, through February 23, 2017. Results of the voided and reprocessed claims appeared on remittance advices dated September 28, 2018, October 5, 2018, and January 4, 2019.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received.