

May 3, 2004

Web Announcement 19

Dental Claims Showing Error Code 453:

Error Code 453 has been erroneously applied to claims submitted by Nevada Medicaid and Nevada Check Up dental providers rendering services to recipients in Northern Nevada HMOs.

Dental providers whose claims have been denied for this reason need not take any action. First Health Services has made the required corrections and is reprocessing these claims, which will be shown on your Remittance Advice (RA). First Health Services regrets the error and apologizes for any inconvenience this may have caused.

