

March 18, 2020 Web Announcement 2139

Attention All Providers: Claims Denied with Error Code 4820 Have Been Reprocessed

Claims that denied with error code 4820 (Aid code not eligible for procedure) and were processed on or after October 7, 2019, through January 20, 2020, have been automatically reprocessed. Results of the reprocessed claims appear on remittance advices dated March 13, 2020, and/or March 20, 2020.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to Medicaid Services Manual Chapter 100 and the Billing Manual for information concerning the claim appeal process and time frames.