

June 21, 2021 Web Announcement 2525

Issue Resolved Regarding Automatically Reprocessed Claims

Some automatic claim reprocessing efforts may have paid claims incorrectly or denied claims incorrectly when the clinical claim editor used alternate code replacement processing. Nevada Medicaid has resolved the issue and effective May 17, 2021, claim adjustments will not be impacted by this issue.

Any impacted claims that paid incorrectly or denied incorrectly will be automatically reprocessed. Results of the reprocessed claims will appear on a future remittance advice.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to Medicaid Services Manual Chapter 100 and the Billing Manual for information concerning the claim appeal process and time frames.