



June 22, 2021

Web Announcement 2528

Professional and Outpatient Claims Denied with Error Codes 4871 or 4874 Have Been Reprocessed

Professional and outpatient claims that processed on or after January 1, 2021, through February 16, 2021, as crossover claims in error and denied have been automatically reprocessed to adjudicate correctly. The impacted claims denied with error codes 4871 (Claim type restriction on procedure billing rule) or 4874 (Claim type restriction on revenue code billing rule). Results of the reprocessed claims appear on remittance advices dated June 25, 2021.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.