

September 20, 2021 Web Announcement 2588

Search Fee Schedule Tool Enhanced to Improve Provider Experience

Update to <u>Web Announcement 2451</u>: Effective September 20, 2021, the <u>Search Fee Schedule</u> tool on the Provider Web Portal has been enhanced to provide more accurate provider reimbursement rates, improve user response time and add a prior authorization (PA) column.

The new "PA Required" column will notify providers if a prior authorization is required for the procedure being researched. If a PA is required, "Y" will appear in the column. If a PA is not required, "N" will appear in the column. Providers are encouraged to use the <u>Authorization Criteria</u> tool to obtain detailed PA requirements.

The <u>Electronic Verification System (EVS) User Manual</u> Chapter 6 Search Fee Schedule provides instructions for accessing and using the Search Fee Schedule tool. The chapter has been updated per the enhancements mentioned in this web announcement.