March 3, 2022

Web Announcement 2732

Attention All Providers, Delegates and Staff:

Use Online Provider Enrollment Tool to Check Enrollment Application Status

The Division of Health Care Financing and Policy (DHCFP) and Nevada Medicaid would like to remind all providers, delegates and staff that you can check the status of your pending enrollment application via the Online Provider Enrollment (OPE) tool and avoid having to contact the Nevada Medicaid Call Center.

Follow these steps to determine the status of your pending application:

- Visit the [OPE tool](#) and select **Enrollment Status**.
- Input your **Application Tracking Number (ATN)** that is generated during the creation of your application, **or** your **Employer Identification Number (EIN)** for Group Applications **or** your **Social Security Number (SSN)** for Individual Application.
- Enter your **password**. This password was created by the submitter when completing the application. Nevada Medicaid does not have the ability to reset this password.

Please see below for the possible application status, the definition of the status and instructions for you to follow. The information listed below and on a potential return letter will be the same information provided to you by a Call Center agent. The agent will not have any additional information to provide outside of what is outlined below.

Application Status	Definition of Status	Instructions for Provider
Application Pending Review	Application is currently being reviewed and may indicate that the application may be re-started.	Wait for the status of your application to change and follow the instructions provided to you in the communications.
Waiting for Approval	Application has been reviewed and decisioned by the Tier 2 team and is being finalized.	If you receive a return letter, follow the instructions on the return letter.
Denied	Application has been denied.	Refer to your denial letter for clarification.
Enrollment Completed – Approved	Application has been approved and provider has been enrolled into the Nevada Medicaid Program.	Refer to your Welcome Letter for the effective date of your enrollment.
Incomplete	Application has been returned to the provider for various reasons.	Read and review the letter associated with the return and follow the instructions listed on the return letter.
Agency Review Required	Application requires additional review.	Wait for Nevada Medicaid to process your application in its entirety and follow instructions on the return letter, if applicable.
Ready for Review	Application has been received by Nevada Medicaid and assigned to an analyst to review and process.	Await further communication from Nevada Medicaid.
Under Review	Application has been received and is currently being reviewed.	Await further communication from Nevada Medicaid.

Application Status	Definition of Status	Instructions for Provider
Submitted	Application has been received by Nevada Medicaid and is ready to be assigned to an analyst for review and processing.	Await further communication from Nevada Medicaid.
Rejected by Reviewer	Application has been identified as a duplicate of another request and rejected.	Read and review the letter associated with the duplicate record.

Nevada Medicaid is in the process of updating the statuses a provider will see in the OPE tool. New and clarified statuses and their definitions will be communicated to providers in the summer of 2022.