

March 25, 2022 Web Announcement 2747

Attention All Providers:

Reminder to Utilize the Electronic Verification System (EVS) to Verify Recipient Eligibility

The Division of Health Care Financing and Policy (DHCFP) and Nevada Medicaid would like to remind all providers, delegates and staff to utilize the Electronic Verification System (EVS) for verifying recipient eligibility. The EVS self-service tool allows providers to verify their recipient's eligibility themselves instead of needing to call the Nevada Medicaid Customer Service Center.

Log onto the **EVS** and follow these steps:

- Click on the "Eligibility" tab
- Enter the recipient's information
- Enter the "Effective From" date and the "Effective To" date
- Click Submit

The results will return the recipient's Medicaid eligibility, benefit plan and coverage information, along with any Third-Party Liability (TPL) coverage details, if applicable, including:

- Carrier Name
- Policy ID
- Group ID
- Policy Holder
- Coverage Type
- Primary Indicator
- Effective Date and End Date

For additional information, refer to the EVS User Manual Chapter 2: Eligibility Benefit Verification.