



April 20, 2022

Web Announcement 2765

Attention Provider Type 28 (Pharmacy): Claims Impacted by Pricing Load Issue will be Reprocessed

A pricing load issue has been discovered that occurred July 16, 2021, through July 23, 2021. This issue resulted in some prescription claims overpaying or underpaying. The pricing issue has been corrected and impacted claims that overpaid or underpaid are being automatically reprocessed by Optum.