

May 31, 2022 Web Announcement 2791

Attention All Providers:

Physician-Administered Drug Claims and Point-of-Sale Drug Claims Impacted by Pricing Load Issue Are Being Reprocessed

A pricing load issue has been discovered that occurred July 16, 2021, through July 23, 2021. This issue resulted in some physician-administered drug claims and point-of-sale drug claims overpaying or underpaying. The pricing issue has been corrected and impacted claims that overpaid or underpaid are being automatically reprocessed by Optum.