

July 1, 2022 Web Announcement 2828

Attention All Providers:

New Recipient Medicaid ID Cards Are Coming Soon

Fee-for-Service Nevada Medicaid and Nevada Check Up recipients will receive new ID cards to transition to the new Pharmacy Benefits Manager, Magellan Medicaid Administration (MMA), effective July 1, 2022. The front of the new ID card includes the updated pharmacy BIN and PCN numbers, and the back provides the new pharmacy contact information that becomes effective on July 1, 2022. These new ID cards will be delivered by the USPS postal service, and Nevada Medicaid is asking for your assistance in reminding recipients to update their mailing address to ensure they receive this card and other important information.

When Fee-for-Service Nevada Medicaid and Nevada Check Up recipients receive their new cards in the mail, they should destroy their old cards. Recipients who do not receive new cards by mail should be directed to the <u>NVMedicaid App</u> to access their digital ID card, or they can call the Division of Welfare and Supportive Services for more information.

To assist providers in notifying recipients of these important messages, Nevada Medicaid has produced <u>English</u> and <u>Spanish</u> Update Your Address flyers as well as the NVMedicaid App flyers in <u>English</u> and <u>Spanish</u>. Please join us in posting and distributing them.

Questions related to the new Pharmacy Benefits Manager should be directed to: <u>Rxinfo@dhcfp.nv.gov.</u>