

August 26, 2022 (Updated September 14, 2022)
Web Announcement 2881

## **Evaluation and Management Procedure Codes 99245 and 99215**

The service limitation for procedure codes 99215 (Office or other outpatient visit for the evaluation and management of an established patient) and 99245 (Office Evaluation and Management (E&M) visit high complexity) is 2 times per 12 rolling months. The Medicaid Management Information System (MMIS) had been adjudicating claims for procedure codes 99215 and 99245 using the limitation of 1 unit every 6 months and claims were denying with error code 5682 (1 unit allowed per 6 rolling months – PA override). The MMIS has been updated to adjudicate claims correctly for all impacted provider types per the service limitation policy of 2 units per 12 rolling months.

Effective with dates of service on or after August 1, 2022, if the limitation for procedure codes 99215 or 99245 is exceeded, then the claim will deny with error code 5574 (2 units every 12 months). A prior authorization is required to exceed the limitation.

Effective with dates of service on or after August 1, 2022, procedure codes 99245 and 99215 will no longer deny in error with error code 5574 **when multiple providers with different provider types and specialties** bill the code for the same recipient as 2 visits are allowed for each code for each provider type and specialty.

No claims will be reprocessed automatically as these are go-forward changes.