

September 29, 2022 Web Announcement 2907

Contact Information Regarding Pharmacy Claims or Physician-Administered Drug (PAD) Claims

Magellan Medicaid Administration became the Pharmacy Benefits Manager (PBM) for Nevada Medicaid fee-for-service effective July 1, 2022. Web Announcement 2816 provided the timetable and contact information for the transition from OptumRx to Magellan.

Providers with inquiries regarding pharmacy claims or physician-administered drug (PAD) claims are advised that while Magellan is the appropriate contact regarding inquiries effective July 1, 2022, Magellan is also the appropriate contact for any inquiries dating back to July 1, 2020. Please do not contact OptumRx for pharmacy or PAD claim inquiries.

Providers may obtain pharmacy benefit related announcements and billing information from the Magellan website at https://nevadamedicaid.magellanrx.com/home.