

December 7, 2022 Web Announcement 2954

## Professional Claims Reprocessed if Duplicate Payments Made in Error

Some professional claims processed on or after April 11, 2022, through August 15, 2022, that should have denied with error code 5056 (Same procedure, different modifier, same day) have been reprocessed automatically to recoup the duplicate payments. Results of the reprocessed claims appear on remittance advices dated December 9, 2022.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to <u>Medicaid Services Manual</u> <u>Chapter 100</u> and the <u>Billing Manual</u> for information concerning the claim appeal process and time frames.