



January 3, 2023

Web Announcement 2970

Inpatient, Inpatient Crossover and Long Term Care Claims Reprocessed if Recipient Had Hospitalization for Other Health Insurance

The following claims have been reprocessed automatically when the recipient had "Hospitalization" as another insurance Coverage Type:

- Inpatient and inpatient crossover claims with no third party liability (TPL) payment, and dates of service on or after February 1, 2019, that processed on or before January 31, 2022, and paid in error.
- Long term care claims with dates of service on or after January 31, 2022, that processed on or before March 28, 2022, and denied with error code 2504 (Client covered by private insurance).

Results of the reprocessed claims appear on remittance advices dated January 6, 2023.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.