

February 10, 2023
Web Announcement 3002

Attention Provider Type 56 (Inpatient Rehabilitation and Long Term Acute Care (LTAC) Specialty Hospitals): Error Code 5005 Updated

Effective with claims processed on or after January 30, 2023, error code 5005 (Possible conflict: provider type 56 Medical Rehab and LTAC specialty hospital vs other service) will no longer deny claims when there is a possible conflict between a provider type (PT) 56 (Inpatient Rehabilitation and Long Term Acute Care (LTAC) Specialty Hospitals) claim and a professional claim on file. Two new error codes have replaced error code 5005 to facilitate claims adjudication. Error code 5071 will suspend claims for review when there is a possible conflict between PT 56 and a professional claim on file. Error code 5072 will suspend claims for review when there is a conflict between PT 56 and a PT 33 (Durable Medical Equipment, Prosthetics, Orthotics and Supplies) claim on file.

Claims submitted by PT 56 that processed on or after February 1, 2019, through January 31, 2023, that denied in error with error code 5005 may be reprocessed automatically at a later date. Results of any reprocessed claims will appear on a future remittance advice.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to Medicaid Services Manual Chapter 100 and the Billing Manual for information concerning the claim appeal process and time frames.