



February 13, 2023

Web Announcement 3006

## Attention Providers Performing Telehealth Services: Audio-only Telehealth Services Allowed

Per Nevada Senate Bill (SB) 5 passed during the 81st (2021) Nevada Legislative Session, telehealth visits may be performed using only audio outside of the COVID-19 Public Health Emergency. Effective on claims with dates of service on or after October 1, 2022, the telephone evaluation and management (E&M) codes listed below have been opened to allow audio-only telehealth services to be billed by the provider types (PT) listed below. No claims will be reprocessed automatically as these are go-forward changes.

Procedure Codes	Provider Types who can bill the procedure codes
98966 (Telephone E&M by non-physician 5-10 mins) 98967 (Telephone E&M by non-physician 11-20 mins) 98968 (Telephone E&M by non-physician 21-30 mins)	PT 17 specialty 166 (Special Clinics: Family Planning) PT 17 specialty 167 (Special Clinics: Genetics) PT 17 specialty 174 (Special Clinics: Public Health Clinic) PT 17 specialty 179 (Special Clinics: School Based Health Centers (SBHC)) PT 17 specialty 188 (Special Clinics: Certified Community Behavioral Health Center (CCBHC)) PT 17 specialty 195 (Special Clinics: Community Health Clinic, State Health Division) PT 17 specialty 196 (Special Clinics: Special Children’s Clinic) PT 17 specialty 197 (Special Clinics: Tuberculosis Clinic) PT 17 specialty 198 (Special Clinics: Human Immunodeficiency Virus (HIV)) PT 17 specialty 215 (Special Clinics: Substance Abuse Agency Model (SAAM)) PT 20 (Physician, M.D., Osteopath, D.O.) PT 24 (Advanced Practice Registered Nurse) PT 60 (School Health Services) PT 74 (Nurse Midwife) PT 77 (Physician’s Assistant)
99441 (Telephone E&M by physician 5-10 mins) 99442 (Telephone E&M by physician 11-20 mins) 99443 (Telephone E&M by physician 21-30 mins)	PT 17 specialty 166 (Special Clinics: Family Planning) PT 17 specialty 167 (Special Clinics: Genetics) PT 17 specialty 174 (Special Clinics: Public Health Clinic) PT 17 specialty 179 (Special Clinics: School Based Health Centers (SBHC)) PT 17 specialty 188 (Special Clinics: Certified Community Behavioral Health Center (CCBHC)) PT 17 specialty 195 (Special Clinics: Community Health Clinic, State Health Division) PT 17 specialty 196 (Special Clinics: Special Children’s Clinic) PT 17 specialty 197 (Special Clinics: Tuberculosis Clinic) PT 17 specialty 198 (Special Clinics: Human Immunodeficiency Virus (HIV)) PT 17 specialty 215 (Special Clinics: Substance Abuse Agency Model (SAAM))

Procedure Codes	Provider Types who can bill the procedure codes
	PT 20 (Physician, M.D., Osteopath, D.O.) PT 21 (Podiatrist) PT 24 (Advanced Practice Registered Nurse) PT 25 (Optometrist) PT 26 (Psychologist) PT 27 (Radiology and Non-Invasive Diagnostic Centers) PT 36 (Chiropractor) PT 60 (School Health Services) PT 72 (Nurse Anesthetist) PT 74 (Nurse Midwife) PT 76 (Audiologist) PT 77 (Physician's Assistant)

No prior authorization is required for the procedure codes listed above. Please note: Claims for the above procedure codes will be subject to the following new error codes:

- Professional claims with a telehealth call (procedure codes 98966-98968, 99441-99443) submitted with a date of service 7 days after a paid E&M service (procedure codes 99202-99205, 99211-99215) will deny with error code 6145 (Telehealth call not allowed after E&M service).
- Professional claims with an E&M service (procedure codes 99202-99205, 99211-99215) submitted with a date of service 3 days after a paid telehealth call (procedure codes 98966-98968, 99441-99443) will deny with error code 6146 (E&M service not allowed after telehealth).
- Professional claims with a telehealth call (procedure codes 98966-98968, 99441-99443) submitted with a date of service 3 days prior to a paid E&M service (procedure codes 99202-99205, 99211-99215) will deny with error code 6147 (Telehealth not allowed before E&M service).