



**The claim reprocessing effort has been cancelled.
Please see [Web Announcement 3271](#) for
updated details.**

November 14, 2023

Nevada Medicaid Web Announcement 3216

Patient Responsibility Adjudicated Incorrectly on Professional Crossover Claims

Nevada Medicaid pays the patient responsibility up to the Medicaid allowed amount per policy in Medicaid Services Manual (MSM) Chapter 100 (Medicaid Services) Section 104.1 (Payment Limits and Exceptions).

On some professional crossover claims that processed on or after February 1, 2019, through February 7, 2022, the Medicaid Management Information System (MMIS) paid to providers the full patient responsibility without taking into account the Medicaid allowed amount.

Impacted professional crossover claims that processed during the time period noted above will be reprocessed automatically to adjudicate correctly. Overpayments will be recouped, correct payments will pay the same amount and underpayments will pay the correct amount.

Future remittance advices will report the results of the reprocessed claims.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.