



January 3, 2024

Nevada Medicaid Web Announcement 3254

**Attention Provider Types 30 (Personal Care Services - Provider Agency) and 83 (Personal Care Services - Intermediary Service Organization):**

**Authorization Request for Personal Care Services (PCS) Form FA-24 and Instructions Updated**

The Authorization Request for Personal Care Services (PCS) (form FA-24) and the corresponding FA-24 Instructions have been updated and are available on the [Providers Forms](https://www.medicaid.nv.gov) webpage at <https://www.medicaid.nv.gov>.

Section 7 of the form has been updated for providers to more easily indicate the relationship of the Personal Care Attendant (PCA) to the recipient.

Effective immediately, please use the updated form (dated January 3, 2024, or later). If previous versions of the form are submitted, the request will be pended for additional information with a note to submit the correct form. If the provider does not respond timely to the request, the provider will receive a technical denial.

Effective February 1, 2024, requests for personal care services submitted on any previous version of the form will be returned to the provider and the provider will need to resubmit the request on the updated form.