



March 19, 2024

Nevada Medicaid Web Announcement 3311

Attention All Providers: Update Regarding Claims for Procedure Code H0004 Impacted by Limitation Error Codes 5690 and 5691

Update to [Web Announcement 3218](#): Claims for procedure code H0004 (Behavioral Health Counseling and Therapy, per 15 minutes) may have paid a partial payment in error or denied in error with one of the following two error codes:

- Error code 5690 (26 sessions allowed per calendar year - PA override)
- Error code 5691 (18 sessions allowed per calendar year - PA override)

Effective with claims with dates of service on or after March 18, 2023, the Medicaid Management Information System (MMIS) has been updated to correct the claims adjudication issue.

The impacted claims with dates of service and process dates on or after November 20, 2023, through March 19, 2024, will be reprocessed automatically to adjudicate correctly. A future remittance advice will report the results of the reprocessed claims.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.