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Nevada Medicaid Web Announcement 3386

Important Update: Multi-Factor Authentication Coming Soon!

Nevada Medicaid announces the upcoming implementation of Multi-Factor Authentication (MFA) for all Provider Web Portal (PWP) and Pre-Admission Screening Resident Review (PASRR) users. MFA will help Nevada Medicaid enhance the security of the PWP and protect your information.

What is MFA?

Multi-Factor Authentication is an additional layer of security used to verify your identity when accessing the PWP and/or PASRR. Once MFA is implemented, login will require your username and password, along with a second form of verification, which will be a code sent to your mobile device.

Key Benefits of MFA:

- **Enhanced Security:** Provides stronger protection against unauthorized access to your accounts.
- **Simple Verification:** Easy-to-use process with quick authentication methods.
- **Reduced Risk:** Minimizes the risk of security breaches and protects sensitive information.

What to Expect:

- **Implementation Date:** MFA is scheduled to be implemented for Nevada Medicaid systems in the fall of 2024.
- **Setup Process:** Detailed instructions for setting up MFA will be provided prior to implementation. The instructions will include steps on how to link your mobile device for the second verification step.
- **Support:** Contact the Nevada Medicaid Customer Service Center (877) 638-3472 to assist you with any questions or issues during the transition.

Stay tuned for further web announcements with implementation date updates and instructions.