



July 12, 2024

Nevada Medicaid Web Announcement 3392

## Please Notify and Regularly Remind Nevada Medicaid Recipients to Download and Use the NVMedicaid App

Nevada Medicaid would like providers to help spread the word about the NVMedicaid app every two to three months. Here are the resources you need to do that.

Please print and post [the attached flyer](#) and share it with recipients so that they can download the app.

When recipients don't have their Medicaid card, they can open the NVMedicaid app for instant access to their card, health information, and broadcast messages. The app is available for download in the [Apple App store](#) and [Google Play store](#). A web-based version is available here: <https://mdp.medicaid.nv.gov/>

To sign up, they will need their Medicaid ID number, date of birth, name and valid email to sign up. If they need their Medicaid ID, they can contact Nevada Medicaid at [DHCFP@dhcp.nv.gov](mailto:DHCFP@dhcp.nv.gov) or (775) 684-3651 or (702) 668-4200.

Again, please consider printing, posting and sharing [this flyer](#) with your Medicaid recipients.

Also, Nevada Medicaid would appreciate it if you would schedule social media posts every two to three months indefinitely to tell your Medicaid recipients about the app. Below is suggested text that you can use.

*Lost your Medicaid ID Card? No worries. Download the NVMedicaid app and your card is always with you. You can also see your health history, search for providers and get messages from Medicaid. Here is the link to download the app: <https://dhcfp.nv.gov/Resources/MDPResource/>*

**Here are other ideas for you to consider sharing in your social media on a regular basis:**

- *Medicaid members, keep your address up-to-date to ensure you get important notices in the mail. [It's easy.](#) [<https://dhcfp.nv.gov/UpdateMyAddress/>]*
- *Find help with just about anything 24/7 by dialing 2-1-1; texting 898-211; or visiting [www.nevada211.org](http://www.nevada211.org).*
- *For helpful health tips, follow the Department of Health and Human Services: <https://www.facebook.com/nvhealthandhumanservices/>*
- *Want free, low-cost and subsidized health insurance? Shop now at [NevadaHealthLink.com](http://NevadaHealthLink.com)*

For assistance with these resources, send an email to DHCFP Engagement: [communityandprovider@dhcp.nv.gov](mailto:communityandprovider@dhcp.nv.gov).



Nevada Department of  
Health and Human Services  
DIVISION OF HEALTH CARE FINANCING AND POLICY

# Get the NVMedicaid app and email updates

## Knowledge is the power to maintain & improve your health

The State of Nevada sends helpful information through email and the NVMedicaid app



## Stay Connected



### Get Email Notifications for:

Eligibility, vaccinations, programs, pharmacy benefits, open enrollment, children's health, home health, job notifications, dental benefits, and more.



### Use the NVMedicaid app to:

Access your digital Medicaid card, search for providers, view claims, receive broadcast messages



To get email  
notifications,  
scan the QR code or  
go to:

[tinyurl.com/26yz6eea](https://tinyurl.com/26yz6eea)

To get the app,  
scan the QR code  
or go to wherever  
you get your apps  
and search:

**NVMedicaid**



Nevada Department of  
Health and Human Services  
DIVISION OF HEALTH CARE FINANCING AND POLICY

# Descargue la Aplicación de Medicaid y obtenga las actualizaciones por correo electrónico

## Conocimiento es el poder para mantener y mejorar su salud

El Estado de Nevada envía información útil a través de correos electrónicos y la aplicación de NVMedicaid.



## Mantente Conectado



**Obtenga notificaciones por correo electrónico acerca de:**

Egibilidad, vacunas, educación, programas, beneficios de farmacia, salud infantil, servicios médicos a domicilio, notificaciones de empleo, beneficios dentales



**Utilice la Aplicación de Nevada Medicaid para:**

Acceder su tarjeta digital de Medicaid  
Buscar proveedores médicos  
Ver reclamos médicos  
Recibir mensajes de difusión



**Para recibir correos electrónicos,  
escanea el código QR o  
visite :**

**[tinyurl.com/26yz6eea](https://tinyurl.com/26yz6eea)**

**Para obtener la aplicación, escanee el código QR o vaya a dondequiera que obtenga sus aplicaciones y busque:**

**NVMedicaid**