



**January 13, 2025**

**Nevada Medicaid Web Announcement 3528**

## **Attention All Providers: Preparation for Multi-Factor Authentication Coming January 2025!**

Nevada Medicaid will be implementing Multi-Factor Authentication (MFA) for all providers who access the Provider Web Portal (PWP) and Pre-Admission Screening Resident Review (PASRR). The MFA tool will be available on January 22, 2025.

To ensure access to PWP and minimize any disruptions, it is important to properly set up the MFA tool. Please be aware of and prepare for the following:

- MFA will require each user to register for their own PWP account. MFA will be account-specific, and selected methods will apply to one user. For more information on the available methods, see [Web Announcement 3502](#).
- MFA methods may only be tied to a single phone number or application. For example, if a text message MFA method is chosen, the MFA must be associated with one number. This is to ensure account security and validate only one user per account.
- MFA will not allow multiple users to share the same account.

*Prior to MFA implementation, please verify that you have a personal account. If you are a delegate, please verify that you are registered as a delegate for any providers that you service.*

Please review the following available training materials to prepare for MFA:

- [EVS User Manual, Chapter 1](#)
- Parts 1 and 2 of the Electronic Verification System (EVS) video series on the [Nevada Medicaid YouTube channel](#)
- The MFA [frequently asked questions \(FAQ\)](#)

This information is also available on the [Nevada Medicaid YouTube channel](#).