



January 21, 2025

Nevada Medicaid Web Announcement 3533

Attention All Providers: Required Enrollment in Multi-Factor Authentication

Beginning January 22, 2025, all providers are required to enroll in Multi-Factor Authentication (MFA).

If you are not enrolled in MFA, you will not be able to access the Provider Web Portal (PWP).

Please refer to [Web Announcement 3502](#) for information regarding training materials and frequently asked questions (FAQ).

If you have any questions or require assistance, please call the Gainwell Customer Service Call Center at (877) 638-3472.