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Web Announcement 376

Recipient Notice of Decision (NOD)

Beginning August 2010, the Online Prior Authorization System (OPAS) made copies of recipient Notices of Decisions (NODs) available to providers. When a service/item is denied, reduced, terminated or suspended to any Nevada Medicaid/Nevada Check Up recipient, the recipient has the right to request a Fair Hearing to dispute that adverse action. Only the recipient or their representative have the right to request, and have made available to them, a Fair Hearing in this circumstance.

A provider may not request a Fair Hearing on behalf of a recipient for any denied, reduced, terminated or suspended prior authorization of a service/item regardless of how the provider obtained a copy of a recipient's NOD.