



## Web Announcement 38

### **Medicare Crossover Claims Update:**

- If you receive a claim denial due to a Medicare-related edit code that you feel is in error: 1. Research the edit code for which the claim denied. Code descriptions are at the end of the Remittance Advice (RA). 2. Make any corrections or additions specified by the edit code. 3. Resubmit a hard copy (paper) claim form using a CMS-1500 with the Medicare Explanation of Benefits attached or a Medicare Crossover Claim Form FH-40 for a single date of service.
- If you previously submitted a UB-92 claim form with an attached Medicare Explanation of Benefits for Medicare Part A services, after September 30, 2004, you must submit using a Medicare Crossover Claim Form FH-40 for the dates of service. Starting October 1, 2004, Medicare Part A services submitted on a UB-92 with the Medicare Explanation of Benefits attached will be returned to the provider for resubmission on the FH-40 form.
- If you have submitted a Medicare Part B claim electronically and have not received a remittance advice within 60 days, you may resubmit the claim in hard copy (paper) form to First Health Services using a CMS-1500 with Medicare Explanation of Benefits attached or a Medicare Crossover Claim Form FH-40 for a single date of service.