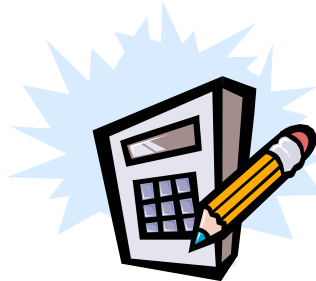


Web Announcement 39

New Policy Regarding Advance Payments:

The Nevada Division of Health Care Financing and Policy (DHCFP) has approved a new policy to suspend cash advances for unprocessed claims effective December 31, 2004. The decision was based on improved claims processing.



DHCFP policy also requires that all negative balances for cash advances be brought to zero no later than June 15, 2005, and offers 4 (four) options for providers to choose in order to meet this requirement.

All providers with a negative balance will be receiving a letter shortly to explain the repayment options. Providers are encouraged to review the options and take appropriate action, if necessary, no later than November 30, 2004. If you have any questions regarding the new cash advance policy, please call First Health Services at (877) 638-3472.