

Technical Denials on Prior Authorization Requests for Inpatient Transfers

The Division of Health Care Financing and Policy (DHCFP) appreciates the continued collaboration Nevada Medicaid and Nevada Check Up providers have demonstrated throughout our transitional period for the Medicaid Management Information System (MMIS).

Effective immediately, for the months of December 2011 through February 2012, DHCFP will not uphold technical denials specifically due to transitional issues with the prior authorization process in relation to inpatient transfers to another level of care. If the provider can demonstrate that DHCFP's or HP Enterprise Services' processes impeded a transfer to another level of care within these specific months, then the DHCFP will review the case. All cases will be reviewed on a one-on-one basis. To request a DHCFP review, submit a Reconsideration Request to the HP Enterprise Services prior authorization department.