



August 24, 2012
Announcement 511

September Provider Training Reminder: Using the Medicaid Services Manual; New Provider Training

In September 2012, the HP Enterprise Services (HPES) training team will conduct two workshops: **New Provider Training** in Las Vegas, and **Using the Medicaid Services Manual (MSM)** in both Reno and Las Vegas.

The New Provider Training in Las Vegas includes Provider Web Portal navigation and registration, submission of prior authorizations and eligibility verification. It is designed for users new to Nevada Medicaid and Nevada Check Up, and will provide assistance with some of the tools available that make it easier to find claim or payment status and recipient eligibility.

The workshop titled Using the Medicaid Services Manual is an overview of the purpose of the MSM, why it is important for providers to review it on a regular basis, navigation of the MSM and determining which Chapter applies to each provider type.

Please review the dates, times and topics below and register now by using the automated [2012 Provider Training Registration Form \(FA-41\)](#). For questions, contact the HPES Training Department at NevadaProviderTraining@hp.com or (877) 638-3472, option 2, then option 5.

RENO		
Location: HP Enterprise Services Offices, Training Room, 9850 Double R Blvd., Suite 102, Reno, NV 89521		
Date	Time	Topic
September 11	8:30 to noon	Using the Medicaid Services Manual
September 12	8:30 to noon	Using the Medicaid Services Manual
September 13	8:30 to noon	Using the Medicaid Services Manual
LAS VEGAS		
Location: Grant Sawyer Building, 555 East Washington Ave., Las Vegas, NV 89101		
Date	Time	Topic
September 18	8:30 to noon	Using the Medicaid Services Manual
September 19	8:30 to noon	Using the Medicaid Services Manual
September 21	8:30 to noon	Using the Medicaid Services Manual
LAS VEGAS		
Location: Cashman Convention Center, 850 Las Vegas Blvd. North, Las Vegas, NV 89101		
Date	Time	Topic
September 20	8:30 to noon	New Provider Training