

URGENT Message Regarding Claims Denied June 6 and June 7, 2013, for Edit Code 0883

Due to an unexpected issue, all CMS-1500 (Professional), ADA (Dental) and Medicare Part B crossover claims received by HP Enterprise Services on June 6 and June 7, 2013, denied incorrectly for edit code 0883 (NPI/API submitted is invalid). The denial messages for the affected claims will appear on remittance advices (RAs) dated June 14, 2013.

The system issue has been corrected, and affected claims will be automatically reprocessed. The adjudication of the reprocessed claims will appear on a future RA. No action is required by providers.