

## Update: Provider Web Portal Upgrade Completed – Action Required

The Nevada Medicaid Provider Web Portal has been upgraded from version 3.5 to version 4.0. On the initial login to version 4.0, all users will be automatically directed to the "My Profile" page to confirm their contact information.

All of the user's information will be automatically migrated over to the new version 4.0. This information includes:

- Last member viewed information that is stored in Member Focused Viewing
- Favorite Providers
- Provider/delegate information

For online prior authorizations, the Diagnosis Information and Surgical Procedures panels will contain a dropdown list to select ICD-9 or ICD-10 codes. After entering in a diagnosis code or surgical procedure type code, you must click the "Add" button to add the ICD-9 diagnosis code or surgical procedure type to the prior authorization. See below.

Diagnosis Information Panel:

	<u>EXP</u>	anu Ali   Collapse Ali	
Diagnosis Information	-		
Please note that the 1st diagnosis entered is considered to be the principal (primary) Diagnosis Code. Insert decimals as needed. Click the <b>Remove</b> link to remove the entire row.			
Diagnosis Type	Diagnosis Code	Action	
<ul> <li>Click to collapse.</li> </ul>			
*Diagnosis Type ICD-9 • Diagnosis Code 0			
Add	cancel		

Surgical Procedure Panel:

Surgical Procedures			
Click the Remove link to remove the entire row.			
Surgical Procedure Type	Surgical Procedure Code	Action	
□ Click to collapse.			
*Surgical Surgical ICD-9 *Surgical Procedure Code 9			

**NOTE:** <u>Continue to submit prior authorizations with ICD-9 codes.</u> Do not select the ICD-10 option. The ICD-10 codes will not be available until September 2014 and you will not be able to create prior authorizations with ICD-10 codes.