

Instructions for Orthodontia Claims for Managed Care Recipients

Claims for orthodontia services rendered to recipients enrolled in Managed Care Organizations (MCOs) must be submitted to HP Enterprise Services (HPES) through the regular claim submission processes. The Medicaid Management Information System (MMIS) has been updated and these claims no longer require special batching to adjudicate. Please do not submit these claims as special batch requests. Providers are encouraged to submit these claims electronically to speed adjudication and eliminate costs associated with paper claims.