

March 25, 2014 (Updated May 30, 2014) Announcement 714

April, May and June 2014 Provider Training Reminder

The HP Enterprise Services (HPES) Provider Services Field Representatives will conduct several workshops for providers in the months of April, May and June.

- Introduction to Becoming a Nevada Medicaid Provider is offered for those interested in
 understanding what the Medicaid Program in Nevada entails and will focus on information, applications,
 public websites and general information. This course is for persons not already enrolled with Nevada
 Medicaid.
- Foundations: Provider Program Basics is designed for providers new to Nevada Medicaid and Nevada Check Up, and explains the tools available to easily find claim or payment status and recipient eligibility. The second half of this workshop is dedicated to reviewing Prior Authorization Submission and will focus on how to create and manage prior authorizations, view completed prior authorizations, and find resource and contact information.
- Claim Form Training workshops will introduce the Nevada Medicaid paper form submission guidelines
 and are tailored to the completion of the specific form type used for your provider type. In addition, this
 workshop will review the Appeals and Special Batching processes and will conclude with a step-bystep review of Allscripts PayerPath electronic claim submission tailored to the completion of the specific
 form type used for your provider type.
- **ICD-10 Overview** is a workshop that explains what ICD-10 is, when it will be required and where to find future updates. This training has been canceled and will be rescheduled. The implementation of the use of ICD-10 codes has been postponed until October of 2015.
- **Program Integrity** will provide information about the three distinct programs DHCFP has to assist in ensuring the fiscal integrity of the programs it administers.

Notes:

- All courses are non-clinical in nature.
- Sessions that have a morning time and afternoon time are identical; they are not part 1 and part 2.*

Please review the dates, times and topics below and register by using the <u>2014 Provider Training Registration Form</u> (FA-41). All times indicated are Pacific Time (PT). For questions, contact the HPES Training Department at <u>NevadaProviderTraining@hp.com</u> or (877) 638-3472, option 2, then option 0, then option 4.

| Virtual Room (Access details will be returned to you in an email 3 days prior to the session) | | | |
|---|---------------------|--|--|
| Date | Time | Topic | |
| April 16 | 10:00 to 11:00 a.m. | Introduction to Becoming a Nevada Medicaid Provider | |
| April 21 | 9:00 to 10:30 a.m. | Foundations: Provider Program Basics | |
| April 25 | 10:00 to 11:30 a.m. | CMS-1500 Claim Form Instructions; Appeals and Special Batching; and PayerPath processing | |
| May 14 | 9:00 to 10:30 a.m. | UB-04 Claim Form Instructions; Appeals and Special Batching; and PayerPath processing | |

| Virtual Room (Access details will be returned to you in an email 3 days prior to the session) | | |
|---|---------------------|---|
| June 12 | 11:00 a.m. to noon | ICD-10 Overview CANCELED |
| June 17 | 1:00 to 2:30 p.m. | Foundations: Provider Program Basics |
| June 19 | 1:00 to 2:30 p.m. | CMS-1500 Claim Form Instructions; Appeals and Special Batching; and PayerPath processing |
| June 25 | 10:00 to 11:30 a.m. | Program Integrity |
| Las Vegas Grant Sawyer Building: 555 East Washington Ave., Las Vegas | | |
| May 27 | 10:00 to 11:30 a.m. | *Foundations: Provider Program Basics (session 1) |
| May 27 | 1:00 to 2:30 p.m. | *Foundations: Provider Program Basics (session 2) |
| May 29 | 10:00 to 11:30 a.m. | *CMS-1500 Claim Form Instructions; Appeals and Special Batching; and PayerPath processing (session 1) |
| May 29 | 1:00 to 2:30 p.m. | *CMS-1500 Claim Form Instructions; Appeals and Special Batching; and PayerPath processing (session 2) |
| Reno HPES Presentation Center: 9850 Double R Blvd., Reno | | |
| April 16 | 10:00 to 11:00 a.m. | Introduction to Becoming a Nevada Medicaid Provider |