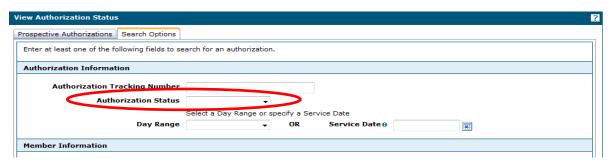


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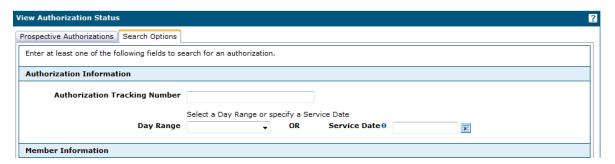
"Authorization Status" and "Decision" Column Removed from Provider Web Portal Online System

On June 16, 2014, the Provider Web Portal online prior authorization system was updated to remove the "Authorization Status" from the View Authorization Status search options. This was done because prior authorization requests can have multiple service lines that often have different statuses, so this search was not always able to locate the desired prior authorization request.

Before:

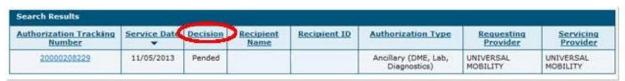


After:



In addition, the "Decision" column was removed from the Prior Authorization Search results.

Before:



After:



Please click on the "Authorization Tracking Number" link to view the status of all the detail lines of the prior authorization.