



In order to reduce the number of prior authorization denials and reductions for therapy services, HP Enterprise Services (HPES) would like to remind provider types 12 and 34 of the limitations regarding the number of units that can be requested. The requested units cannot exceed the physician's order or the treatment plan in total. For example, if the physician's order is for 3 visits per week, that equals 12 units of timed codes per week. Requests for more than 12 units of timed codes per week will result in delays, cancellations, reductions or denials of your requests. For guidance on which codes are timed, please refer to the <u>Provider Type 34 Billing Guide</u>, which is located on the Provider Billing Information webpage at www.medicaid.nv.gov.